

Agenda

Department of Information Services Customer Advisory Board/Focus Group

October 22, 2001

1:30 PM – 3:30 PM

*DIS Forum Building
Olympia, Washington*

Agenda Topics

- | | |
|---|---------------------------------------|
| ◆ Welcome | Thomas Bynum, Chair, ESD |
| ◆ Supplemental Budget Reductions | |
| – Technology & Digital Government Pool | Wolfgang Opitz, OFM |
| ◆ ISB Core Systems Subcommittee | Everett Billingslea, ISB
(invited) |
| | Paul Taylor, DIS |
| ◆ Subcommittee Reports | |
| – Human Resources | Doug Tanabe, DOP |
| – Infrastructure | Phil Grigg, GA |
| – State/Local Government | Dan Parsons, WSP |
| – Rates | Christy Ridout, DSHS |
| ◆ Emergency and Threat Response | |
| – State Perspective | Don Miller, EMD |
| – State Patrol Perspective | Dan Parsons, WSP |
| ◆ Security Verification Letter Update | Mary Lou Griffith, DIS |
| ◆ AT&T Toll Free Customer Service Update | Mike McVicker, DIS |
| ◆ Digital Academy: eLicensing Update | Dave Kirk, DIS |
| ◆ Digital Government | Paul Taylor, DIS |
| – WSA Industry Achievement Awards Call for Applications | |
| ◆ Portfolio II Update | Stan Ditterline, DIS |
| ◆ New Business | |
| – Best Practices | |
| – Enterprise/Select Agreement | |
| ◆ Future Meetings: 11/26; 12/24 | |